

Clinician Follow Up Reference for Supportive Care

Practical Concerns –

“YES” to Child care issues

Start With Asking the patient the below questions	Approach	Next Steps	Timing
<p>Will this be a barrier to your medical treatment?</p> <p>Do you feel you need support to address the childcare concern today?</p> <p>What stands in the way now of you (or your family) getting childcare now? Financial? Other?</p> <p>Do you have friends or family in the community?</p> <p>Are you affiliated with a local spiritual/faith community or other community organization?</p>	<p>Encourage patient to share this concern with family, friends, community groups or faith community as a way to seek support.</p> <p>If applicable:</p> <ul style="list-style-type: none">• Suggest patient discuss this concern with a representative from the school/daycare for assistance.• Suggest patient investigate possible options within their Employee Assistance Program through the employer.• Determine what worked in the past and/or what the patient has already currently tried. Who usually takes care of them when you have a childcare need? <p>Document all responses and include in medical record and/or referral if referring to another medical professional</p>	<p>Have a discussion/share relative options.</p> <p>Refer to a social worker, child life specialist, patient advocate, patient navigator, or nurse if no social worker is available for further guidance and additional support</p> <p>See “Journey Connections” link below for information and assistance with childcare.</p> <p>Follow institution standards for mandated reporting.</p> <p>Share Patient Links and Handouts as appropriate</p>	<p>Discuss same day if there is no tentative plan and children are being left alone for extended period of time or if abuse or neglect is a concern.</p> <p>Acute – within 24 hours if interfering with care or there is no tentative plan</p> <p>Routine - within 1 week if not interfering with care.</p>

Notes

Any Stage

- Local Faith Communities/Social Service Agencies – vary by community.
- Determine availability of afterschool programs
- Childcare Assistance Program (CCAP) – State of Illinois childcare referral/linkage program for economically distressed families (*see link below*)

Stage IV

- Address longer term issues such as guardianship, estate planning
- Involve family, church, etc.

Patient Links and Handouts:

- [American Cancer Society, Financial and Insurance Matters](#)
- [CancerCare.org](#) – financial assistance: funding available for childcare, transportation, home assistance; program availability varies based on funding levels
- [Illinois Department of Human Services, Child Care Assistance Program \(CCAP\)](#)
- [Illinois Department of Human Services, Temporary Services for Needy Families \(TANF\)](#)
- [Illinois Department of Human Services, Cash](#)
- Child Care options with cost:
 - [Care.com](#)
 - [SitterCity](#)
 - [MoniCare](#)

CSOC Patient Handout can be accessed at:
<http://cancer-help.me/childcare>