## Clinician Follow Up Reference for Supportive Care

### Practical Concerns – “YES” to Child care issues

<table>
<thead>
<tr>
<th>Start With</th>
<th>Approach</th>
<th>Next Steps</th>
<th>Timing</th>
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</thead>
<tbody>
<tr>
<td>Asking the patient the below questions</td>
<td>Encourage patient to share this concern with family, friends, community groups or faith community as a way to seek support. If applicable: • Suggest patient discuss this concern with a representative from the school/daycare for assistance. • Suggest patient investigate possible options within their Employee Assistance Program through the employer. • Determine what worked in the past and/or what the patient has already currently tried. Who usually takes care of them when you have a childcare need?</td>
<td>Have a discussion/share relative options.</td>
<td>Discuss same day if there is no tentative plan and children are being left alone for extended period of time or if abuse or neglect is a concern.</td>
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<tr>
<td>Will this be a barrier to your medical treatment?</td>
<td></td>
<td>Refer to a social worker, child life specialist, patient advocate, patient navigator, or nurse if no social worker is available for further guidance and additional support</td>
<td>Acute – within 24 hours if interfering with care or there is no tentative plan</td>
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<tr>
<td>Do you feel you need support to address the childcare concern today?</td>
<td></td>
<td>See “Journey Connections” link below for information and assistance with childcare.</td>
<td>Routine - within 1 week if not interfering with care.</td>
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<tr>
<td>What stands in the way now of you (or your family) getting childcare now? Financial? Other?</td>
<td></td>
<td>Follow institution standards for mandated reporting.</td>
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<tr>
<td>Do you have friends or family in the community?</td>
<td></td>
<td>Share Patient Links and Handouts as appropriate</td>
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<tr>
<td>Are you affiliated with a local spiritual/faith community or other community organization?</td>
<td></td>
<td>Document all responses and include in medical record and/or referral if referring to another medical professional</td>
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</tbody>
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### Notes

**Any Stage**
- Local Faith Communities/Social Service Agencies – vary by community.
- Determine availability of afterschool programs
- Childcare Assistance Program (CCAP) – State of Illinois childcare referral/linkage program for economically distressed families (see link below)

**Stage IV**
- Address longer term issues such as guardianship, estate planning
- Involve family, church, etc.

### Patient Links and Handouts:
- [American Cancer Society, Financial and Insurance Matters](#)
- [CancerCare.org](#) – financial assistance: funding available for childcare, transportation, home assistance; program availability varies based on funding levels
- [Illinois Department of Human Services, Child Care Assistance Program (CCAP)](#)
- [Illinois Department of Human Services, Temporary Services for Needy Families (TANF)](#)
- [Illinois Department of Human Services, Cash](#)
- Child Care options with cost:  
  - [Care.com](#)
  - [SitterCity](#)
  - [MoniCare](#)

**CSOC Patient Handout can be accessed at:**
[http://cancer-help.me/childcare](#)