Clinician Follow Up Reference for Supportive Care

Practical Concerns –
“YES” to Issues paying for food

Start With
Asking the patient the below questions

Approach

Next Steps

Timing

Have you had concerns in the past paying for food?

Determine what worked in the past and/or what the patient has already tried.

Refer to financial social worker/counselor (If none available, refer to social worker, patient advocate, or patient navigator) if additional help is needed. Additional option refer to a cancer support center’s financial navigator.

Have a discussion/share relative options with the patient.

• See “Patient Links and Handouts” section below for guidance, if needed
• Provide list of resources to the patient. If possible and wanted, help connect patient with the resource(s)

Share Patient Links and Handouts as appropriate.

See “Food Resources”

Discuss same day if possible

Acute – within 24 hours if interfering with care.

Routine - within 1 week if not interfering with care.

Have you already tried to resolve this concern?

Have you shared this concern with others – members of your family, friends, community groups or your spiritual community?

Encourage patient to share this concern with family, friends, community groups or faith community as a way to seek support.

Notes

Stage IV: Patient’s may be eligible for Social Security Disability.

Patient Links and Handouts:

➢ Supplemental Nutrition Assistance Program (SNAP)
➢ Social Security Disability Benefits
➢ Cancer.Net, Financial Resources
➢ American Cancer Society, Financial and Insurance Matters
➢ Livestrong, Help Starts Here
➢ Culinary Care
➢ Enter search words: food, paying for food, issues paying for food, financial assistance

CSOC Patient Handout can be accessed at:
http://cancer-help.me/food

Food Resources:

➢ Greater Chicago Food Depository
https://www.chicagosfoodbank.org/news/
➢ Illinois Department of Human Services, Cash, SNAP & Medical Assistance
http://www.dhs.state.il.us/page.aspx?item=33698
➢ City of Chicago, Community Service Center Locations