

## Clinician Follow Up Reference for Supportive Care

### Practical Concerns –

#### “YES” to Issues paying for housing

Start With Asking the patient the below questions	Approach	Next Step	Timing
<p>Will this concern be a barrier to your medical treatment?</p> <p>Have you dealt with housing instability or homelessness in the past?</p> <p>What specific steps have you taken already to resolve this concern?</p> <p>Do you feel you need support to address this concern?</p> <p>Have you shared this concern with others – members of your family, friends, community groups or your spiritual community?</p>	<p>Tell me more about where you are currently living so that I can better understand how we might be able to help you.</p> <ul style="list-style-type: none"><li>• Determine if the patient or family is homeless or experiencing chronic housing instability.</li><li>• Or determine if patient has resolved homeless in the past and if this experience could be repeated.</li><li>• See Notes section below.</li></ul> <p>How would you feel about sharing this concern with your family, friends, community groups or faith community as a way to seek support?</p>	<p>Refer to financial specific social worker/counselor if available. Or, social worker, patient advocate, case manager, or patient navigator.</p> <p>Have a discussion/share options with the patient.</p> <ul style="list-style-type: none"><li>• If the patient and/or family is homeless, assist with housing arrangements.</li><li>• See/Share “Patient Links and Handouts” section below for guidance, if needed</li><li>• Provide list of resources to the patient. If possible and wanted, help connect patient with the resource(s)</li></ul>	<p><b>Discuss same day if possible</b></p> <p><b>Acute – within 24 hours if interfering with care.</b></p> <p><b>Routine - within 1 week if not interfering with care.</b></p>

### Notes

The McKinney-Vento Act defines homeless children "individuals who lack a fixed, regular, and a dequate nighttime residence."

- Patient Links and Handouts have information and resources for a variety of housing or homelessness issues and can be used for guidance. Share with patients directly who have the ability to utilize. Assist patients as much as possible.
- Patients on Medicaid and have a need for skilled care can be "housed" at a nursing home under what is called the 'custodial care'. State Medical Assistance office is the best source for information about if patient qualifies for long-term care services.
- Patients on the brink of defaulting on a mortgage or eviction should speak with a lawyer to understand their options and hopefully be able to get a new payment plan that they can afford: <http://www.lcbh.org/> and <https://www.ihda.org/my-community/foreclosure-programs/>
- Social Security Disability may be of assistance, see link to Social Security Disability below.

### Patient Links and Handouts:

- [American Cancer Society. Financials and Insurance Matters](#)
- [Social Security Disability Benefits](#)
- [Livestrong. Free Personalized Cancer Support](#)
- [Illinois Medical District Guest House](#)
- [Joe's House. Lodging Guide for Cancer Patients](#)
- [The Boulevard. Medical Respite for Chicago homeless](#)
- [CancerCare Financial Assistance Program](#)
- [Illinois Department of Human Services](#)
- [The Catholic Charities. Housing Services](#)
- [All Chicago. making homelessness history](#)
- [City of Chicago Rental Assistance Program](#)
- [Thresholds. for pts with co-occurring mental illness](#)

**CSOC Patient Handout can be accessed at:**  
<http://cancer-help.me/housing>

### References for More Detailed Information, Appropriate for Staff to Review:

*Review information within Patient Links and Handouts*

- [U.S. Department of Housing and Urban Development](#)
- [National Coalition for the Homeless](#)
- [Illinois Department of Human Services](#)
- [National Alliance to End Homelessness](#)