Do you have health insurance?

If NO

- Do you need help getting health insurance?

- Is your insurance adequately covering your medical bills?
  - Have you contacted your insurance provider for help?

- Have you applied for financial assistance in the past?
  - Have you spoken with a financial counselor at the hospital?
  - Are you enrolled in any compassionate use or expanded access (EAPs) programs?

If YES

- Is your insurance adequately covering your medical bills?
  - Have you contacted your insurance provider for help?
  - Have you applied for financial assistance in the past?
  - Have you spoken with a financial counselor at the hospital?
  - Are you enrolled in any compassionate use or expanded access (EAPs) programs?

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  - Have you spoken with a financial counselor at the hospital?
  - Are you enrolled in any compassionate use or expanded access (EAPs) programs?

Next Step

- Share HealthCare.gov website and refer to a social worker, patient advocate or patient navigator if assistance is needed to acquire health insurance.

- If financial concerns, insurance status, and overall access to care are interfering with overall follow-up, refer to a financial counselor, or billing department, if available.

- Share Patient Links and Handouts as appropriate.

- If not enrolled in compassionate use programs, explore possibility to enroll.

- Determine whether or not the patient’s medication is aligned with the goals of care/prognosis.

- Share Patient Links and Handouts as appropriate.

- Refer to a nurse or social worker
  - May have financial assistance resources
  - May be able to help patient with pharma specific programs that may assist financially
  - May be able to arrange compassionate care

- Have a discussion/share relative options.

- Share Patient Links and Handouts as appropriate.

Sub Acute 1-3 days to Routine within 1 week if not interfering with care or at next scheduled physician visit

Are you currently experiencing any financial concerns related to your treatment or overall health?

- Share Patient Links and Handouts as appropriate

- See Reference links below for additional information

Notes

Stage IV: Explore use of medication relative to patient goals; consider quality of life as an alternative to treatment.

Patients need to understand the intent of any treatment or medications. Determine if patients acknowledges their prognosis and how medications and treatment how they will affect their quality of life.

Patient Links and Handouts:

- HealthCare.gov, US Government Health Insurance Exchange
- NeedyMeds, Find help with the cost of medicine
- PAN Foundation, help for uninsured
- Medicine Assistance Tool
- Patient Advocate Foundation, Co-pay relief
- HealthWell Foundation®, copay assistance for medication/therapy
- American Cancer Society, Financial and Insurance Matters
- American Cancer Society, Compassionate Drug Use
- American Cancer Society, Help paying for Prescription Drugs
- Social Security, Benefits for People with Disabilities
- Coleman Foundation Follow Up Reference Document: 'Practical Concerns – “YES” to Insurance coverage issues or no health insurance'
- CSOC Patient Handout can be accessed at: http://cancer-help.me/insurance

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